

# System Requirements (AU) Effective from 24/11/2020. Subject to change without notice

Hardware Requirements	
<b>Processor</b>	Equivalent to Intel Core i3 or higher
<b>RAM</b>	8GB available RAM or higher
<b>Hard Disk</b>	50GB HDD Available / 256GB SSD or higher (recommended)
<b>Operating System</b>	Windows 8.1 Pro x64bit or higher / Windows 10 Pro x64bit (recommended)
<b>Important Information</b>	<p><b>Processor:</b> ARM Processors are unsupported. Processors must be x64 and support the SSE4.1 instruction set.</p> <p><b>Operating System:</b> Starter, Basic, RT and 32-bit operating systems are unsupported. The Operating System must be fully licensed. Roaming profiles must be accessed locally upon login.</p>

Integrations	
<b>Microsoft</b>	Microsoft 365 Business, Business Premium, Enterprise E3, E5 and ProPlus. Microsoft Teams
<b>Email</b>	Microsoft Exchange, POP3 or G Suite
<b>General Ledger</b>	MYOB AccountRight (Online Datafile) Xero
<b>PDF</b>	Adobe Reader DC & Pro or higher
<b>Important Information</b>	<p><b>Office:</b> Office 2013, 2016 and 2019 one-time purchase are unsupported. Multiple installations of Office are unsupported. Office must be fully licensed. Starter, RT, Home &amp; Student, Business Essentials, Personal, Enterprise E1 &amp; Home editions of Microsoft Office are unsupported.</p> <p><b>Emails:</b> IMAP is not supported G Suite only integrate with alphanumeric matter numbers. G Suite Contacts and tasks are not synchronised to LEAP</p> <p><b>General Ledger:</b> MYOB Essentials &amp; AccountRight Live Classic (V19) are not supported MYOB Online datafiles supported only</p>



### Recommended Internet Speed VS Users

<b>1-3 users:</b>	10Mbps+ / 1Mbps+
<b>4-9 users:</b>	10Mbps+ / 10Mbps+
<b>10-15 users:</b>	20Mbps+ / 20Mbps+
<b>16-25 users:</b>	40Mbps+ / 40Mbps+
<b>25-50 users:</b>	100Mbps+ / 100 Mbps+
<b>50+ users:</b>	Contact Support

### Other

<b>Apple Mac</b>	LEAP does not run on Mac OS. A virtual Windows environment needs to be installed on your Mac device to run LEAP. Virtual solutions must meet or exceed the minimum hardware system requirements.
<b>Virtualisation</b>	Any virtualization must have allocated dedicated system resources that meet or exceed LEAP's hardware & OS system requirements. Performance on a virtual environment is the sole responsibility of the firm.
<b>Internet</b>	Stable ADSL2+ or higher connection dependant on number of users.
<b>Antivirus</b>	LEAP must be included on your antivirus and Firewall exclusions list. See antivirus article on LEAP community for details.
<b>Region &amp; Language</b>	English (Australia)
<b>Mobile App</b>	Device compatibility can be found on App Store or Google Play Store
<b>Important Information</b>	<p><b>Mac:</b> LEAP recommends Bootcamp over Parallels.</p> <p><b>Virtualisation:</b> Terminal Servers, Remote Desktop (RDS) &amp; Citrix environments are unsupported</p> <p><b>Internet:</b> Proxy servers are unsupported.</p> <p><b>Scanning:</b> Networked Multifunction scanners cannot use the Scan to LEAP functionality. Local scanners must use TWAIN driver</p> <p><b>3rd Party PM Software:</b> Other practice management systems may cause interference with the operation of LEAP; these must be uninstalled prior to the installation of LEAP</p>

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Any hardware or software that has not been confirmed as supported on our system requirements should be considered unsupported.

