

# Multi-Factor Authentication

## for External Users

81% of data breaches are attributed to password issues. And, while you cannot control password security for external users, you can strengthen your security by implementing multi-factor authentication (MFA).

**MFA is an enhancement available now to all NetDocuments customers, free of charge.**

By enabling MFA in your repository, any content shared to an external user will require a separate authentication via an authenticator app before it can be viewed. Any time based on-time password (TOTP) authenticator app will work, such as Google Authenticator or Microsoft's Authenticator App.

**With NetDocuments' MFA feature, you can:**

- **Secure Content**

While you can encourage external users to have strong passwords, you cannot fully control it. Thankfully, MFA provides an additional layer of security so if a user's password (strong or weak) is stolen or compromised, you have another layer of security in place to protect data from getting in the wrong hands.

- **Enhance CollabSpaces Access Controls**

With CollabSpaces, you now have more secure ways to share content. Content shared to a CollabSpace is further protected from inappropriate access with MFA. When enabled, external users cannot view content within a workspace without the appropriate authentication.

- **Protect Against Inappropriate Document Sharing**

Internal users also need protection if they accidentally share a secure link with the wrong person. MFA helps in securing access to only the correctly authenticated and authorised external users, helping mitigate the risk of sharing mistakes.

To learn more about enabling MFA to your account, contact your **NetDocuments** representative at **+61 2 8310 4319**